



FORM A - NARRATIVE
Unarmed Security Guard and Patrol Services RFQ

Please provide a brief narrative for the following questions and, to the extent possible, organize using headers. The narrative should not exceed **10 pages**. Please do not use a font size smaller than **11-point** size for legibility.

1. Share about your agency's mission and history of service and how it related to the proposed LFC setting/environment with the intended services.
2. Based on the RFQ requirements, describe your agency's proposed service(s) to the facility and agency. Please include the following:
 - Provide an overview of your firm's services and management approach. The narrative should demonstrate the bidder's ability to customize services to the client's needs and express how the bidder is qualified and capable to provide services at the LFC.
 - Describe your relevant experience and background in unarmed security guard and patrol services.
 - Identify the key staff to be assigned to this facility and provide a background of each staff member's relevant experience.
 - Provide three (3) references in which similar services were delivered, including contact name, address, and phone. Please briefly describe the nature of the work performed and the relevant parallels to the LFC needs.
 - If applicable, provide a list of public sector clients, including state agencies, authorities, and municipalities. Include at least one such client on your reference list.
3. Describe anticipated services to be delivered in as much detail as possible.
4. Share and describe how assigned personnel to the LFC facility will be 1) evaluated on performance and delivery of services and 2) be provided ongoing training opportunities as mentioned in this RFQ.