FIRST 5 FRESNO COUNTY

Request for Quotations
Unarmed Security Guard and Patrol Services

Questions + Answers

	Question Received	Answer
1.	Does or would the security company have access to the camera system or is it only internal to First 5 Staff?	Currently, our security personnel have access to the facility's cameras while onsite only. The capability to have access to the cameras remotely is a function that has not been explored.
2.	Would there any consideration or discussion on adding/implementing any remote guarding rather than physical guarding during night-time patrols? There was mention of installing cameras or something of the sort.	Currently, the building has approximately 27 cameras throughout the site and we are, when necessary and possible, looking into installing further cameras. Remote monitoring is not something that has been implemented as of now. That said, we are always looking for innovative solutions at the Lighthouse for Children and welcome proposers to include inventive enhancements in their submission.
3.	Do you have an interest in retaining the current security contractor?	First 5 Fresno County remains unbiased during this process and all submissions are reviewed and scored by a community review panel made up of qualified non-staff members. The final decision then goes to the First 5 Fresno County board (the Commission) for approval. All qualified agencies are encouraged to submit.
4.	Will this contract be with Manco Abbott, Inc. or First 5 Fresno County?	This contract will be between First 5 Fresno County and the selected vendor. Manco Abbott, will act as the authorized agent as the contracted facility management team for the facility.

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5.	It was mentioned that the guards are currently at their post until 7:30 p.m., but the RFQ states that guards will be here until 8:00 p.m. Was that a change?	Yes, that was a change going into this RFQ. We are seeking guard services until 8:00 p.m. as outlined in the RFQ document.